

NEW BASIC POLICIES OF METRO SIARGAO WATER DISTRICT

1. Applicants must be of Legal Age.
2. No orientation seminar and incomplete requirements – NO CONNECTION;
3. Water, whether consumed or wasted to leaks; that passes through and is registered in the water meter shall be paid by consumer;
4. For new connection - ₱ 20.40/cu.m rate for the starting month. Regular rate schedules shall be followed on the ensuing months;
5. In the event there is no registered consumption of water for the month, the concessionaire is obliged to pay the minimum charge;
6. For permanent disconnection, the district will take the water meter for safe keeping. In case the concessionaire plans to apply for reconnection, he/she will pay the reconnection fee of ₱150.00 together with the unpaid water bill;
7. For applying for reconnection, Concessionaire must attend re-orientation seminar.
8. The district allows a concessionaire who has high water bill due to leakages to pay in installment basis but not below ₱ 500.00 a month;
9. Failure to receive a water bill or collection notice does not relieve the consumer to pay his/her obligation to the district. The district reserves the right to disconnect the water service of the concerned concessionaire;
10. Metro Siargao Water District, which has the exclusive ownership of the water meter, shall calibrate a water meter without cost to the concessionaire if the said meter is found to be defective. In case of the concessionaires having doubt of their consumption, he/she may request to calibrate it and pay the calibration fee;
11. The district will automatically, without prior notice, disconnect any service line that is interconnected, without using check valves, to the pipeline of deep well, tanks or shallow well and any other similar set-up to avoid contamination of the district's water supply;
12. This district shall furnish necessary pipes, fittings, materials and meter from the tapping point (saddle clamp) to the meter stand assembly. The materials after the water meter, including the ball valve, stand pipe and adopter, as well as its proper maintenance to prevent or repair pipe leakage and water contamination, are the sole responsibilities of the registered concessionaires;
13. All other Metro Siargao Water District rules and regulations, not stated herein, shall be effective after a passage of board resolution. In case that a policy supported by a new resolution might contradict with any of the afforcited, the latter approved shall prevail.

PENALTY FOR ILLEGAL ACTS

For those who committed illegal acts against the water system shall be penalized. **1st Offence - ₱ 1,000.00, 2nd Offence – 3,000.00 and 3rd Offence – 5,000.00** or Imprisonment for **6 months and 1 day to 2years and 4months** at the discretion of the court.